

COMPANY POLICY

Quality

Enervia Engineering Pty Ltd — Management system

POLICY NUMBER

AD-POL-111

REVISION

2

EFFECTIVE

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NEXT REVIEW

August 2027

Policy Control Record

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Approved by	Amir Jesmi, Managing Director
Applies to	All employees and Directors of Enervia, and subcontractors and subconsultants engaged by Enervia
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Issued by	Enervia Engineering Pty Ltd, ABN 95 685 116 018 - STE 301, 77 Pacific Highway, North Sydney, NSW 2060

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1 Purpose

At Enervia Engineering Pty Ltd (“Enervia”), we are committed to delivering high-quality engineering services that are technically sound, fit for purpose, and aligned with client requirements and applicable standards.

As a small and specialised engineering consultancy, our approach to quality is based on professional judgement, technical rigour, and clear communication, rather than complex systems or administrative processes. We aim to deliver work that is accurate, consistent, and reliable, while remaining practical and responsive to project needs.

Enervia is committed to:

- Delivering work that meets agreed scope, specifications, and applicable standards
- Applying appropriate levels of review and verification prior to issue
- Identifying and managing risks that may impact the quality of our deliverables
- Maintaining clear and effective communication with clients and project stakeholders
- Continuously improving our processes and outputs as the business evolves

2 Scope

This policy applies to all services delivered by or on behalf of Enervia, including engineering design, studies, technical advisory, and consulting services. Given the nature of our operations, this includes work performed remotely, at client offices, or in collaboration with subcontractors and subconsultants.

This policy applies to:

- All employees and Directors of Enervia
- Subcontractors and subconsultants engaged by Enervia
- Any personnel contributing to or reviewing Enervia deliverables

All persons to whom this policy applies are expected to apply its principles in a manner appropriate to their role and the nature of their work.

3 Definitions

TERM	MEANING IN THIS POLICY
Deliverable	Any drawing, calculation, model, report, study or written technical advice issued outside the project team under Enervia’s name.
Review	Any structured check of a deliverable before issue, ranging from self-check by the originating engineer to independent peer review.
Peer review	A review performed by a competent person other than the person who prepared the work.
Non-conformance	An error, omission or inconsistency in a deliverable, or a departure from an applicable standard, specification or client requirement.
Subconsultant	A specialist engaged by Enervia to deliver part of a service, operating independently and

TERM	MEANING IN THIS POLICY
	responsible for the quality of its own work.
Fit for purpose	Suitable for the use intended by the client, within the stated scope, assumptions and limitations of the deliverable.

4 Policy requirements

4.1 General principles

Enervia adopts a practical and proportionate approach to quality management, reflecting the nature of our work as a consultancy delivering specialised engineering services. The following principles guide how quality is managed across our work:

- Deliverables should be prepared with due care, technical competence, and attention to detail appropriate to the scope and complexity of the work
- Work should be clearly defined, with scope, assumptions, and limitations appropriately documented
- Appropriate levels of checking and review should be applied prior to issuing deliverables, commensurate with the level of risk and complexity
- Applicable standards, client specifications, and relevant guidelines should be considered and applied where relevant
- Communication with clients and stakeholders should be clear, timely, and accurate to support informed decision-making
- Subcontractors and subconsultants are responsible for the quality of their work and must align with project requirements and expectations

4.2 Deliverable quality and review

Enervia ensures that deliverables are subject to appropriate review prior to issue. This may include:

- Self-checking by the originating engineer
- Independent or peer review, where appropriate
- Verification against applicable standards and project requirements

The level of review applied will be proportionate to the complexity, criticality, and risk associated with the work. Detailed review requirements by deliverable type are set out in the Quality Management Plan (AD-POL-110).

4.3 Client requirements and standards

Enervia delivers services in accordance with agreed client requirements, project specifications, and applicable industry standards. Where multiple standards or requirements apply, professional judgement is used to determine the most appropriate approach, in consultation with the client where necessary.

4.4 Subcontractors and subconsultants

Enervia engages subcontractors and subconsultants to support the delivery of its services. These parties operate independently and are responsible for the quality of their work. Subcontractors and subconsultants are expected to:

- Deliver work that meets agreed scope, standards, and project requirements
- Apply appropriate checking and review processes
- Communicate any uncertainties, risks, or issues that may affect quality
- Coordinate with Enervia to ensure consistency of deliverables

4.5 Non-conformance and improvement

Where errors, omissions, or inconsistencies are identified in deliverables, they should be addressed promptly and communicated to relevant parties where required. Enervia will take a practical approach to resolving issues, focusing on:

- Understanding the cause
- Implementing appropriate corrections
- Improving future work practices where necessary

4.6 Continuous improvement

Enervia recognises that, as a newly established and growing consultancy, its quality practices will evolve over time. This policy has been developed to reflect the current scale, nature, and operating model of the business.

Enervia is committed to periodically reviewing and improving its approach to quality to ensure it remains practical, effective, and aligned with business needs and client expectations. This policy will be reviewed and updated as required, including in response to changes in business activities, project experience, or applicable standards.

5 Responsibilities

ROLE	ACCOUNTABILITY UNDER THIS POLICY
Managing Director	Approves this policy, endorses Enervia's approach to quality, and provides the resources to apply it.
Directors	Hold overall responsibility for implementation of this policy and for reviewing quality performance.
Engineering Manager / Project Lead Engineer	Plans and coordinates review of deliverables, allocates work to personnel with appropriate competence, and manages non-conformances to close-out.
Engineer	Prepares work with due care, documents scope, assumptions and limitations, participates in peer review, and reports quality concerns promptly.
Subcontractors and subconsultants	Deliver work meeting agreed scope and standards, apply their own checking processes, and communicate issues affecting quality.

6 Compliance and monitoring

Compliance with this policy is monitored through review records retained for issued deliverables, through non-conformance records and their close-out, and through post-project review and client feedback. Departures from this policy are recorded and addressed through the corrective action process set out in

the Quality Management Plan (AD-POL-110). Responsibility for the implementation of this policy rests with the Directors of Enervia Engineering Pty Ltd, with the support of all personnel.

All personnel are expected to apply this policy in a manner appropriate to their role and to contribute to the consistent delivery of high-quality outcomes.

This policy is endorsed by the Managing Director and reflects Enervia's commitment to maintaining a practical, proportionate, and professional approach to quality.

7 Revision history and approval

REV.	DATE	CHANGE	APPROVED
1	07/11/25	First issue. Prepared V. Mazhari; reviewed M. Fonseca; approved A. Jesmi.	A. Jesmi
2	18/08/26	Reissued in the current Enervia policy template. Content restructured into standard policy sections; definitions, responsibilities and compliance sections added. No change to policy intent.	A. Jesmi

PREPARED BY	REVIEWED BY	APPROVED BY	DATE
M. Fonseca	V. Mazhari	A. Jesmi	18/08/2026